

**OPEN**

**AND**

**ACCESSIBLE**

**AUSTIN**

**BIRMINGHAM**

**COURT**

**ACCESSIBILITY GUIDE**

2023

VENUES FROM: **IET**

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## GET THE FULL EXPERIENCE AT IET BIRMINGHAM: AUSTIN COURT

Whatever your needs, we want you to be able to fully participate in events at Austin Court. That's why we provide services and facilities for a range of requirements, whether they're related to mobility, vision, hearing or diet.

Situated alongside the canal basin in the heart of Birmingham, Austin Court is easy to get to by mainline trains and car.

With its versatile spaces, state-of-the-art audio visual facilities and high quality catering, it's an ideal venue for everything from conferences to one-to-one meetings. So why not plan your visit or next event with us today?

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## GETTING AROUND THE BUILDING

If you use a wheelchair or have other specific access requirements, you'll find a number of relevant features at Austin Court.

### Entrance

- A ramp provides access to the atrium.

### Corridors

- Corridor dimensions throughout the venue on each floor are approximately 1.6m wide

### Lecture theatre

- Our lecture theatre provides space for a wheelchair plus companion



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## USING LIFTS AND STAIRS

- The lift is on the ground floor.
- The lift is 79cm wide x 139cm deep x 198cm high.
- The Lift is large enough for a standard wheelchair plus a companion.
- Control buttons in the lifts are at a accessible height.
- Handrails are fitted to all staircases.

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## ACCESSIBLE TOILETS



Accessible toilets are on the ground and first floor.

In each toilet:

- The wash basin height is 0.72m
- The toilet height is 0.44m
- The toilet flush is a touch panel above the toilet seat
- The door width dimension is 0.91m
- There are horizontal and vertical grab rails
- There is an alarm cord to pull in the event of an emergency

### The alarm cord

When the cord is pulled, an alarm will sound in the main reception. The Duty Manager or first aider will enter the toilet – they will manage this discreetly and will ask other guests to leave the surrounding area if necessary.

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## HEARING SUPPORT



For those with hearing impairments, we offer the following services.

- The Kingston Lecture Theatre has a conventional induction loop for people with hearing aids. If you're wearing a hearing aid, you can tune into the loop by switching to the T-position.
- A mobile induction loop is available for smaller meetings. If you'd like to use it, please pre organise or speak to the Duty Manager

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## VISUAL SUPPORT

If you have a visual impairment, there are a number of relevant features and services at Austin Court.

- Defined trimming on most carpets make stair edges more visible.
- Assistance dogs are welcome we can provide towels and water for them.
- Our staff are trained on how to guide and make themselves known to partially sighted and blind people.
- Catering spaces are well lit, making it easy to read menus or menus can be printed with a larger font. Staff can read the menu aloud if required.

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## EATING AT AUSTIN COURT

### Dietary requirements

Whether you have dietary requirements due to an allergy, long-term medical condition or personal preference, our catering team will do their best to accommodate you.

Our menu includes gluten free and dairy free options. You can also let us know your requirements during the booking process.

If you're not able to give us advance notice, we will of course try our best to accommodate you on the day.

### External caterers

External caterers are not permitted without prior agreement from the Operations Manager. If you wish to use external caterers, you must inform us at least 60 days before the event date. There will be a compensation charge per head and we'll confirm the rate at the time of booking.

External caterers must provide the appropriate legislative documentation and insurance no less than 30 days before the event. The Operations Manager has the right to decline the proposed external caterer.

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## CONTACT DETAILS AND OPENING HOURS

Event organisers have access from 8am.

The Business Centre is open to members from 9am to 5pm.

If you'd like to speak to someone directly, please contact us by phone or on our website.

### IET Birmingham: Austin Court

80 Cambridge Street

Birmingham

B1 2NP

United Kingdom

**T** +44 (0)20 3582 6651

**W** [www.austincourt.theiet.org](http://www.austincourt.theiet.org)





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## GETTING TO US

### Birmingham Train stations

The nearest train station is Birmingham New Street. It is approximately a 15 minute walk to and from the station.

### Taxis

Taxis can be easily caught from Birmingham New Street Station and Austin Court.

They can drop you off just outside the main entrance to Austin Court.

### Bus stops

Bus 126 stops outside the Utilita Arena.

- Approx 3 minute walk

Bus 9, X10, 23 and 24 Platinum stop at Library Metro (BR4)

- Approx 5 minute walk

Cycling and storing your bike

We have a bike rack in the car park which you can securely lock your bike to.

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## WHERE TO PARK

We have a designated disabled parking space in our private car park, which is located directly outside our venue. There is also 2 EV charging points which are available.



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## NEARBY CAR PARKS

See below for a list of car parks near to Austin Court. If you'd like to prebook or find out more information on availability and charges, please refer to the contact information.

Distances from Austin Court vary, with the furthest being a 5 minute walk away.

### Car parks near to IET Birmingham: Austin Court

Name of car park	Address & contact information	Opening Hours	Max. Height Restrictions	Number of Disabled bays	Number of Wide bays	Available for Pre-booking?
Utilita Arena North Car Park	Utilita Arena Birmingham, King Edwards Road, B1 2AA <a href="#">Parking Options   Utilita Arena Birmingham</a> <a href="http://utilitaarenabham.co.uk"> (utilitaarenabham.co.uk)</a>	24 hours	1.88m	Unknown – located on level 9	Unknown	Yes
Paradise Circus	Paradise Circus, Brindley Drive, Birmingham, B1 2NB <a href="#">Paradise Circus multi-storey car park   Birmingham City Council</a>	6am – 1am	2m	Available/Unknown	Available/Unknown	No
Brindleyplace	Brindley Place 3 Brunswick Street Birmingham B1 2JF <a href="#">Birmingham Brindleyplace Parking   Birmingham Car Parks   Q-Park</a>	24 hours	2.05ms	6	Available/Unknown	Yes





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## IN AN EMERGENCY

All of our staff take part in regular training on disability awareness.

We also have set evacuation procedures which consider accessibility.

- Before you arrive at Austin Court, you can request a Guest PEEP (Personal Evacuation Evaluation Plan). You'll be able to arrange any assistance you'll need in the case of an evacuation.
- Signs in the venue are clear – we use white letters on a black contrasting background.
- Strobe fire alarms for guests with hearing impairments are installed throughout the venue.
- We search accessible toilets in the event of an evacuation.
- Information sheets are available at reception for guests with a hearing impairment.
- If you have vision impairments, our team can read the fire evacuation procedures to you.

# BUSINESS CENTRE

Ground Floor, Open Monday to Friday 9am to 5pm



VENUES FROM: **IET**

## IET Venues

### **IET Birmingham: Austin Court**

**T** +44 (0)121 600 7500

**E** [austincourt@ietvenues.co.uk](mailto:austincourt@ietvenues.co.uk)

**W** [austincourt.theiet.org](http://austincourt.theiet.org)

### **IET London: Savoy Place**

**T** +44 (0)20 7344 5479

**E** [savoyplace@ietvenues.co.uk](mailto:savoyplace@ietvenues.co.uk)

**W** [savoyplace.theiet.org](http://savoyplace.theiet.org)



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